

Personal information

First name / Surname **Rizk Allah TOUMA**

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Nationality Syrian

Date of birth 29th June 1989

Gender Male



Education and training

Dates *September 2013 → present*

Title of qualification awarded Master program in Information Technologies for Business Intelligence (IT4BI)

Principal subjects/occupational skills covered

- Advanced Data Warehouses
- Business Process Management (BPM)
- Advanced Databases
- XML and Web Technologies

Name and type of organisation providing education and training Joint Erasmus Mundus Master Program – Université Libre de Bruxelles, Université François Rabelais Tours

Dates *September 2007 → July 2012*

Title of qualification awarded Bachelor of Information Technology Engineering – Department of Software Engineering

Principal subjects/occupational skills covered

- Software Engineering
- Information Systems Engineering
- Project Management
- Marketing
- Design and Structure of Web Applications
- Basic and Advanced Programming (C++, C# and Java)
- Automata Theory and Formal Languages
- Operations Research

Name and type of organisation providing education and training Faculty of Information Technology Engineering – Damascus University
Damascus – Syria

Average 84.05% (3.36 GPA)

Dates *September → October 2011*

Title of course attended Arabic / English general translation course

Principal subjects/occupational skills covered General translation principles and training

Name and type of organisation providing education and training Higher Institute of Translation and Interpreting (HITI) – Damascus University
Damascus – Syria

Work Experience

Dates	September 2012 → August 2013
Occupation or position held	Application Developer – CRM Administrator
Main activities and responsibilities	<ul style="list-style-type: none"> - Develop new services needed in the internal system of the company (requirement gathering, analysis, design, implementation and testing) - Manage complaints on a specific service, made by customers or employees - Train target employees to use the new services
Name and address of employer	MTN Syria Damascus – Syria
Type of business or sector	Multinational Mobile Telecommunications Company
Dates	June → August 2011
Occupation or position held	Unpaid internship – Software Developer
Main activities and responsibilities	<ul style="list-style-type: none"> - Participate in the analysis and design of a Document Management System (DMS) based on a Service-Oriented Architecture (SOA) - Design web interfaces of the system - Participate in writing the documentation of the system - Prepare a presentation for the project
Name and address of employer	Agora Systems Damascus – Syria
Type of business or sector	Private software development office

Volunteer Work

Dates	September 2012 → present
Occupation or position held	National Committee Member
Main activities and responsibilities	<ul style="list-style-type: none"> - Prepare and conduct promotional presentations and Q&A session about UWC(United World Colleges) - Organize activities, interviews and meetings with applicants - Attend meetings on the national and regional level to discuss strategies concerning promotion and selection criteria
Name and address of employer	UWC Syrian National Committee Damascus – Syria
Type of business or sector	International organization
Dates	July 2012 → January 2013
Occupation or position held	Media Coordinator
Main activities and responsibilities	<ul style="list-style-type: none"> - Write articles about events organized by the association (in English and Arabic) - Update the association's website and social network pages (Facebook, Flickr) - Participate in developing the association's communication methods with the public
Name and address of employer	Al-Makan Art Association Damascus – Syria
Type of business or sector	NGO concerned with cultural and artistic events

Personal skills and competences

Mother tongue(s) **Arabic**

Other language(s)

Self-assessment

European level (*)

English

Spanish

French

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C2	Proficient user	C2	Proficient user	C2	Proficient user	C2	Proficient user	C2	Proficient user
B1	Independent user	B2	Independent user	B1	Independent user	B2	Independent user	B2	Independent user
B1	Independent user	B2	Independent user	B1	Independent user	B1	Independent user	B2	Independent user

(*) [Common European Framework of Reference for Languages \(CEF\)](#)

Computer skills and competences	<ul style="list-style-type: none"> - Excellent command of Microsoft Office tools (Word, Excel and PowerPoint) - Advanced programming in C# (mainly under .NET framework) - Advanced programming in SQL - Fair programming skills in C++, Java and Pascal
Social skills and competences	<ul style="list-style-type: none"> - Team spirit gained through working on numerous projects during college - Work commitment and dedication - High adaptability with co-workers acquired through working with a diverse group of class mates
Organisational skills and competences	<ul style="list-style-type: none"> - Fair leadership skills - High organizational and coordinating skills gained through several projects during college - During my graduation project, I was in charge of organizing meetings with the supervisors and dividing the work-load between me and my teammates
Artistic skills and competences	Writing, Dancing, Translation
Additional information	<p>University projects:</p> <ul style="list-style-type: none"> - Scientific Computing project – Rigid body physics - 3rd year project – Simulation of basic data structures and algorithms - 4th year project – Document Management System (DMS) - Compilers Project – eCool Compiler – General OOP Rules - Graduation project – Medical Annotation Tool <p>Language certificates:</p> <ul style="list-style-type: none"> - [English] 2011 – TOEFL PBT: 653 / 677 with TWE 4.0 / 6.0 - [French] 2006 – DELF B1: 65% <p>Extra-Curricular Activities:</p> <ul style="list-style-type: none"> - ACM-ACPC programming contest: participated in the Arab and North Africa regional in 2009 Alexandria, Egypt and 2010 Beirut, Lebanon